



Aeolos Hotel

Koufonisi, Cyclades

Our Cancellation and No-Show Policy

Rooms guaranteed to a bank deposit:

The guests must cancel the reservation by two weeks (one month for a group) prior to the day of stay, or their bank deposit will not be refunded. If they do not cancel their reservation and do not show up for their room, they will be charged for the night and the money deposit in the bank will not be refunded.

Rooms not guaranteed to a bank deposit:

The reservation will be held three days after the reservation has been made and without a deposit in the bank, it will be cancelled. All reservations must be guaranteed by a bank deposit equivalent to two night's stay charge. This deposit is collected immediately upon confirmation of the reservation. If the reservation is cancelled/amended two weeks, prior to the arrival date, then the deposit will be fully refunded. In all other cases, no refund will be given.

Leaving prior to departure date:

If the customer requests to leave before departure date the customer will be charged for 50% the amount of nights they scheduled to stay.

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